

Terms of Use

Effective Date: 21 July 2025

Welcome to Sheyan Technology – the platform and online service offered by **Sheyan Technology Pvt. Ltd.** The terms "**Sheyan Technology**", "**Sheyan Technology - VTS**", "**we**", or "**us**" refer to the owner and operator of the Sheyan Technology platform. The term "**you**" refers to all users, clients, visitors, and others who access or use our platform and Services.

This **Terms of Use Agreement** ("Terms") governs your use of our web-based and mobile services, platform, and software. By accessing or using any part of our Services, you agree to these Terms and our [Privacy Policy](#) (available separately). If you do not agree to these Terms or the Privacy Policy, you may not use the platform or its Services.

These Terms constitute a legal agreement between you (or the legal entity you represent) and Sheyan Technology.

1. Description of Services

Sheyan Technology offers Services for tracking people, vehicles, and movable assets with geo-history, tasks management, and performance reports. These can be used personally or for business purposes. You are responsible for securing your Internet access and compatible devices.

We do not monitor or control User Content, but reserve the right to remove content that violates these Terms or applicable laws.

2. Modifications to Terms

We may update these Terms from time to time. Any changes will be notified via email, website announcement, or in-platform alert. If changes materially affect your rights, we will provide 30 days' notice. Continued use after changes indicates acceptance. You may terminate your use within 30 days and may request a prorated refund for unused paid services.

3. User Account

To use our Services, you must register by providing accurate, current information and keeping it updated. You must be at least 18 years old. If information is found to be inaccurate or false, we reserve the right to suspend or terminate your account.

4. Beta Services (Trial Period)

We may offer Services as beta versions for testing. We reserve the right to modify, suspend, or discontinue Beta Services at any time. Your use of Beta Services does not obligate you to subscribe to paid versions.

5. Communications from Sheyan Technology

You agree to receive service-related communications including announcements and administrative messages. Newsletters may be opted out of, but essential notices cannot. You are responsible for keeping your contact email address current.

6. Complaints

If we receive a complaint about your activities, we will forward it to your registered email. You must respond within 30 days and copy Sheyan Technology. Failure to respond will be considered consent to disclose your contact details to the complainant for legal purposes.

7. Restrictions on Use

You may not use the Services for illegal, harmful, fraudulent, or abusive activities. Prohibited actions include:

- Impersonation or unauthorized access.
- Transmitting malicious or offensive content.
- Creating excessive load on the system.
- Spamming or scraping data.
- Violating national security or radio/navigation laws.
- Using Services in hazardous or life-critical situations.

WARNING: Sheyan Technology is not to be relied upon where failure may result in personal injury, death, or property/environmental damage.

8. Programming and Illegal Activities

You must not:

- Post illegal, harmful, abusive, obscene, or infringing content.
- Transmit spam, phishing, or malware.
- Use the Service for chain letters, junk email, or mass unsolicited messages.

Violation may result in termination of access.

9. Inactive User Account Policy

Unpaid accounts inactive for over 30 days may be deleted. You will receive a 5-day prior notice. For multi-user accounts, if at least one user is active, the account will remain active.

10. Intellectual Property Rights

Sheyan Technology owns all rights in the platform, including trademarks, logos, copyrights, and proprietary tools. You retain ownership of your content but grant us the necessary rights to access and process it solely to provide Services.

Use of our logos or trademarks requires our prior written consent.

11. Support

Support is available to paid users only. The type of support and response times may vary by subscription level and tracked asset category.

12. Sample Files and Applications

Sample files provided are for demonstration only and contain dummy data. We make no warranties as to their accuracy or usefulness.

13. Disclaimer of Warranties

You use our Services at your own risk. All Services are provided “as is” and “as available.” We make no warranties of merchantability, fitness for a particular purpose, or uninterrupted availability.

14.Limitation of Liability

Sheyan Technology will not be liable for any indirect, incidental, special, or consequential damages, including loss of data or profits. Our total liability will not exceed the amount you paid for the relevant Service. You bear responsibility for any account access loss caused by your negligence or violations.

15.Indemnification

You agree to indemnify Sheyan Technology and its affiliates against any losses or legal claims arising from your violation of these Terms, applicable law, or third-party rights.

16.Suspension and Termination

We may suspend or terminate your Account due to:

- Legal requests or violations.
- Security concerns or illegal activity.
- Breach of Terms or failure to respond to suspension notices.

If terminated, your data will be deleted. You may also terminate your account voluntarily at any time. Upon termination, all rights granted will cease. Prorated refunds will be issued if Sheyan Technology is found in breach.